# EXHIBIT Q

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UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MASSACHUSETTS  IN RE: NEW ENGLAND COMPOUNDING PHARMACY, INC. PRODUCTS LIABILITY MDL No. 2419 LITIGATION Master Dkt: 1:13-md-02419-RWZ  THIS DOCUMENT RELATES TO: All Actions  VIDEOTAPED DEPOSITION OF DAWN RUDOLPH  9:09 a.m. April 21, 2015  Suite 700 1600 Division Street Nashville, Tennessee  Blanche J. Dugas, RPR, CCR No. B-2290	1 2 3 3 4 4 5 6 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25	On Behalf of Saint Thomas Health, Saint Thomas Network, Saint Thomas West Hospital flk/a St. Thomas Hospital:  ADAM T. SCHRAMEK, Esquire Norton, Rose, Fulbright Suite 1100  98 San Jacinto Boulevard Austin, Texas 78701 (512) 536-5232 adam.schramek@nortonrosefulbright.com  AMY D. HAMPTON, Esquire Bradley, Arant, Boult & Cummings, LLP Suite 700, Roundabout Plaza 1600 Division Street Nashville, Tennessee 37203 (615) 252-2379 (615) 252-6348 (facsimile) ahampton@babc.com On Behalf of Specialty Surgery Center - Crossville, PLLC; Kenneth R. Lister, M.D.; Kenneth R. Lister, M.D., PC: JASON A. LEE, Esquire Brewer, Krause, Brooks, Chastain & Burrow, PLLC Suite 2600 611 Commerce Street Nashville, Tennessee 37203 (615) 630-7757 (615) 256-8985 (facsimile) jlee@bkblaw.com	
1 APPEARANCES OF COUNSEL 2 On Behalf of the Plaintiffs:     MARK P. CHALOS, Esquire 3 Lieff, Cabraser, Heimann & Bernstein, LLP     Suite 1650, One Nashville Place 4 150 Fourth Avenue     Nashville, Tennessee 37219-2423 5 (615) 313-9000     (615) 313-9965 (facsimile)     mehalos@lchb.com     DANIEL L. CLAYTON, Esquire     Kinnard, Clayton & Beveridge 8 127 Woodmont Boulevard     Nashville, Tennessee 37205 6 (615) 686-2501 6 (615) 297-1505 (facsimile) delayton@kebattys.com 11 BENJAMIN A. GASTEL, Esquire     Branstetter, Stranch & Jennings, PLLC 12 Fourth Floor     227 Second Avenue North 13 Nashville, Tennessee 37201     (615) 254-8801 14 (615) 250-3937 (facsimile) gerards@bsjfirm.com 15     On Behalf of St. Thomas Outpatient Neurosurgical 16 Center, LLC; Howell Allen, a Professional Corporation; John W. Culclasure, M.D.; Debra V. Schamberg, RN:     MATTHEW CLINE, Esquire     Gideon, Cooper & Essary, PLC     Suite 1100     315 Deaderick Street 19 Nashville, Tennessee 37238     (615) 254-0400 20 (615) 254-0409 (facsimile)     matt@gideoncooper.com	1 1 2 3 4 5 6 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 24 25	~ ATTORNEYS APPEARING VIA VIDEO STREAM ~ On Behalf of the Plaintiffs: SHELLI MEADOR, Esquire Kinnard, Clayton & Beveridge 127 Woodmont Boulevard Nashville, Tennessee 37205 (615) 686-2501 (615) 297-1505 (facsimile) smeador@kcbattys.com  On Behalf of the Plaintiffs Jocelyn Norris and James and Michelle Palmer: CHRISTOPHER T. CAIN, Esquire Scott & Cain Suite 601 550 West Main Street Knoxville, Tennessee 37902 (865) 525-2150 (865) 525-2150 (865) 525-2150 (865) 525-2150 (865) 525-2150 On Behalf of UniFirst Corporation: GENEVIE GOLD, Esquire Goodwin Procter, LLP 53 State Street, Exchange Place Boston, Massachusetts 02109 (617) 570-1000 (617) 523-1231 (facsimile) ggold@goodwinprocter.com  On Behalf of Harris Methodist Hospital Southlake: KYLE ROBY, Esquire English, Lucas, Priest & Owsley, LLP 1101 College Street Bowling Green, Kentucky 42102-0770 (270) 782-6500 (270) 782-7782 (facsimile) kroby@elpolaw.com	Page 4

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	resolved?	1	Q. Was who asked you to get on the board of
2	A. No. The timing of his departure had	2	STOPNC?
3	everything to do with the end of the year and his	3	A. You know, I don't recall. I was kind of
4	length of service with the company and what felt	4	told, you know, that we'd like you to take that seat.
5	comfortable for him, and we worked it through with HR	5	Q. Did Dr. Schatzlein tell you that?
6	and the timing just fell at the end of the year for	6	A. Well, it was resolved from the board. So I
7	his he had some personal requests and it was fine	7	may have got a notice from Marla. You know, I just
8	with us.	8	don't recall who exactly told me. It may have came
9	Q. So even prior to you being formally	9	from Karen at the time. But they were in the position
10	appointed to the board of STOPNC, did you exercise the	10	to make the appointment and have the board endorse it.
11	duties of a board member at that time?	11	Q. Who were those people you're talking about?
12	A. I attended the meeting. I'd have to look	12	A. Dr. Schatzlein is the CEO of St. Thomas
13	at the minutes to see if there was any action that was	13	Health, and Karen Springer is the chief operating
14	there. As a new board member, you know, you typically	14	officer today for St. Thomas Health.
15	are there to, you know, get up to speed with what's	15	Q. And who is Marla?
16	going on. And so I think I would have to look at the	16	A. Marla King is the administrative, executive
17	minutes to see if there was a vote or something that	17	administrative assistant that keeps the meeting
18	would actually exercise any action.	18	minutes for the health board.
19	Q. And you think there was only one board	19	Q. She works for St. Thomas Health?
20	meeting between the time that Dr. Batchelor was asked	20	A. Yes. She reports to Karen.
21	to leave and the time that you became a formal board	21	Q. What was her last name?
22	member of STOPNC?	22	A. King,
23	A. I don't know. I really don't. I know he	23	Q. King. Whoever it was, it was someone from
24	left on December 31st. I'm not sure when the next	24	St. Thomas Health who told you that you would be
25	board meeting occurred in 2013. So I'd have to look	25	serving on the board of STOPNC?
	Page 30		Page 32
1	at the minutes.		
_		1	A. Yes.
2	Q. STOPNC is a joint venture involving St.	2	Q. And did you consider that at the time part
3	Thomas?	2 3	Q. And did you consider that at the time part of your job with St. Thomas West Hospital?
3 4	Thomas? A. St. Thomas?	2 3 4	Q. And did you consider that at the time part of your job with St. Thomas West Hospital?  A. Yes. I mean, I we are we have joint
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3 4 5 6	Thomas?  A. St. Thomas?  Q. That's what I'm asking you. Is STOPNC a joint venture between St. Thomas and somebody?	2 3 4 5 6	Q. And did you consider that at the time part of your job with St. Thomas West Hospital?  A. Yes. I mean, I we are we have joint ventures and I had not sat on any of the boards.  Being fairly new to the organization, I kind of
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	Description of the second of t	1	
	Page 41		Page 43
1	familiar with the marketing opportunity.	1	more time. I'm sorry.
2	Q. And what happens if we dial 1-800-doctors?	2	Q. (By Mr. Chalos) Sure. Sure. That's okay.
3	A. I believe it goes into a referral	3	And he he'll object from time to time.
4	opportunity if they wanted to get a physician.	4	A. I know. I just I have not done this
5	Q. Who answers the phone there?	5	before, so I just want to make sure I'm hearing you.
6	A. I don't know.	6	MR. SCHRAMEK: And unless I tell you
7	Q. Is that phone number affiliated with St.	7	not to answer or instruct you not to
8	Thomas?	8	answer, you can answer. I'm just
9	A. I believe so. I believe we support it.	9	preserving my objection to the question
10	So, you know, by having it available. I do not know	10	which is usually vague, ambiguous and/or
11	who answers it.	11	otherwise inappropriate.
12	Q. Have you had any discussions with anyone	12	THE WITNESS: Thank you.
13	regarding the brand St. Thomas?	13	Q. (By Mr. Chalos) He's only kidding.
14	A. Discussions with well, Rebecca. I've	14	Is it reasonable for a member of the
15	received some information from Rebecca around the	15	community to expect quality healthcare from any St.
16	brand as it might relate to awareness.	16	Thomas entity?
17	Q. And has anyone affiliated with St. Thomas,	17	MR. SCHRAMEK: Objection, form.
18	to your knowledge, done any study in the community	18	THE WITNESS: My you know, it is
19	about what that brand means to folks?	19	vague because you say any St. Thomas
20	A. Uh-huh. Yes. There's been review of	20	entity. My my history is with St.
21	Vanderbilt versus St. Thomas versus HCA. I'll tell	21	Thomas Hospital and we strive every day to
22	you I don't recall the numbers. I just know that	22	be, you know, a top 100 hospital. We have
23	there that work is done through the communications	23	parameters around ensuring quality and
24	office.	24	motivating our employees to do such.
25	Q. Through Ms. Climer?	25	So, you know, my my perspective is
	Page 42		Page 44
1	Page 42 A. Yes.	1	
1 2	A. Yes.	1 2	for St. Thomas Hospital, its people, and
	A. Yes.	B	for St. Thomas Hospital, its people, and they deliver on that promise every day. So
2	<ul><li>A. Yes.</li><li>Q. And are you aware of any studies by anyone</li></ul>	2	for St. Thomas Hospital, its people, and they deliver on that promise every day. So I think, you know, that would be my frame
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Page 49 Page 51 1 1 A. I would say within healthcare, practice "quality" in reference to healthcare? 2 2 varies, you know. Each physician has been trained in Quality in reference to healthcare? 3 a certain way. They have an approach. I think the 3 O. Yes, ma'am. 4 definition of quality, especially I've learned as a 4 A. As defined by? Yes I -- you know, we speak 5 chief experience officer, is varied patient to 5 about quality every day. 6 6 patient. So I think everyone tries to achieve quality And have you ever heard the term "standard 7 7 in an equal, earnest way. of care" in reference to healthcare? 8 8 I would tell you that I think the -- even A. Uh-huh (affirmative). Yes, I have. 9 9 with the standardized approach, you have variation What does that mean? Q. 10 based on patient and their perception of care. So 10 Well, standard of care, what it means to me A. 11 that would be my answer. 11 is that it's typically a peer-review process and the 12 Q. Is there some minimum standard that St. 12 clinical review of an outcome and whether or not it 13 Thomas expects out of all the healthcare practitioners 13 meets the standard of care based on knowledge of the 14 14 within its ministry and joint ventures? case. 15 MR. SCHRAMEK: Objection to form. 15 Does St. Thomas expect that all of the 16 THE WITNESS: I think that the only 16 healthcare practitioners within its ministry and joint 17 one I would be aware of that I could feel 17 ventures will meet the applicable standards of care? 18 confident saying is that, you know, 18 MR. SCHRAMEK: Objection to form, 19 19 understanding that we are a -- you know, we THE WITNESS: Could you repeat the 20 follow the Catholic teaching and we have 20 question. 21 ethical and religious directives. 21 (By Mr. Chalos) Sure. Does St. Thomas 22 I think anyone that is in a 22 expect that all of the healthcare practitioners within 23 relationship with us in any sort of 23 its ministry and joint ventures will meet the 24 business or legal way would be aware of 24 applicable standard of care? 25 that and that would be expressed. But 25 MR. SCHRAMEK: Same objection. Page 50 Page 52 1 beyond that, I think that would be to me 1 THE WITNESS: From my frame of 2 2 the minimum standard that they're aware of reference as the hospital CEO, I would 3 that -- that desire that they follow the 3 expect that we have the ability to review 4 for standard of care and that there would 4 ERDs. 5 Q. (By Mr. Chalos) What are ERDs? 5 be processes in place to review and 6 6 Ethical and religious directives. sanction should standard of care not be A. 7 7 Are those written somewhere? Q. met. Outside of that, I would -- I 8 A. Yes. Uh-huh (affirmative). 8 wouldn't be able to speak to that. 9 9 Where are those written? (By Mr. Chalos) When you were a board 10 They are written by the -- my understanding 10 member of STOPNC, did you expect that STOPNC would 11 is it was Catholic social teachings and that they're 11 meet the applicable standard of care? housed, you know, within -- almost every contract they 12 12 A. I do know that they had a -- I would have 13 reference the ethical and religious directives. 13 thought that there was a medical director, a medical 14 Where can I find -- I'm sorry. I'll let 14 advisory committee and that that would be the body 15 you finish. 15 that would convene to approve the standard of care. 16 A. You might want to check our website. I 16 Q. And that's something that -- what did you 17 don't know that I would have it handy for you. But I 17 call it, the medical review committee? 18 am aware that it's pretty standard in Catholic 18 A. Yeah, typically it's a group of the medical 19 healthcare. 19 staff within an entity that is responsible for that 20 Q. And STOPNC was required to follow the 20 type of quality review. 21 ethical and religious directives of St. Thomas; right? 21 Q. Did you as a board member of STOPNC expect 22 A. Yes. I would -- I would believe they would 22 that STOPNC would meet the applicable standard of 23 be as -- if they're in a joint venture. That would be 23 24 a minimum requirement. That STOPNC would meet the applicable 24 25 Q. Okay. Have you ever heard the term 25 standard of care? I would -- I would have -- I would

	Page 125		Page 127
1	Q. And at that time this is September of	1	A. Uh-huh (affirmative). Yes.
2	2012 the chief operating officer of St. Thomas	2	Q. Is that is it STHS the same as St.
3	Hospital was Don King?	3	Thomas Health?
4	A. Yes.	4	A. In my mind, yes.
5	Q. That's not the boxing promoter Don King, is	5	Q. And then at that time, in and that was
6	it?	6	true for all of 2012?
7	A. No.	7	A. Yes.
8	Q. Too bad. Was that true for the entirety of	8	Q. And chief strategy officer, president and
9	2012?	9	CEO STHS affiliates was Wes Littrell at that time?
10	A. Yes.	10	A. Yes.
11	Q. And the chief medical officer, at least as	11	Q. What is STHS affiliates?
12	of September 2012, was Dale Batchelor, I believe;	12	A. I really don't know. I mean, I understood
13	right?	13	it to be the joint ventures and other business
14	A. Yes.	14	entities within St. Thomas.
15	Q. And that remained true for all of 2012 up	15	Q. So in 2012, Mr. Littrell was the president
16	to the end of the year?	16	and CEO of St. Thomas Health service affiliates, did
17	A. Yes.	17	that include, to your knowledge, the joint venture
18	Q. Did anything about his duties change after	18	STOPNC?
19	your discussion with him in October of 2012?	19	A. Gosh, I just wasn't involved with the
20	A. No.	20	STOPNC at all. So if it was an affiliation of any
21	Q. So he remained in the same job with the	21	type, I would have assumed it involved Wes at some
22	same duties until the end of the career?	22	level.
23	A. Yes.	23	Q. And STOPNC in 2012 was affiliated with St.
24	Q. And the chief financial officer at that	24	Thomas Health; right?
25	time was Pam Hess?	25	MR. SCHRAMEK: Objection to the form.
	thie was fall floss.	20	with bettier with objection to the form.
	Page 126		Page 128
1	A. Yes.	1	Page 128 THE WITNESS: I'm I understand
1 2		1 2	7
55.50	A. Yes.		THE WITNESS: I'm I understand
2	<ul><li>A. Yes.</li><li>Q. Is she still in that role?</li></ul>	2	THE WITNESS: I'm I understand there was a relationship with St. Thomas
2	<ul><li>A. Yes.</li><li>Q. Is she still in that role?</li><li>A. Yes. Uh-huh (affirmative). Actually, she</li></ul>	2 3	THE WITNESS: I'm I understand there was a relationship with St. Thomas Health. Beyond that, I wasn't intimately
2 3 4	<ul><li>A. Yes.</li><li>Q. Is she still in that role?</li><li>A. Yes. Uh-huh (affirmative). Actually, she has an expanded role. She's the chief financial</li></ul>	2 3 4	THE WITNESS: I'm I understand there was a relationship with St. Thomas Health. Beyond that, I wasn't intimately involved in the structure.
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Page 129 Page 131 1 Q. And St. Thomas Health owns St. Thomas 1 A. Right. I'm a hospital operator. I was --2 Hospital; right? 2 given the news coverage, everything was St. Thomas 3 3 Yes. Uh-huh (affirmative). Hospital. And I said this happened -- this event St. Thomas Health -- that was true in 2012? 4 happened, the injections were in a separate, 4 O. 5 A. 5 unaffiliated spot. And so "unaffiliated" meant no St. Thomas Health owned St. Thomas Network 6 legal or anything else. It was unaffiliated with our 6 Q. 7 7 day-to-day operations. in 2012; right? 8 A. You know, I -- I don't know. 8 Q. And you've come to learn that in terms of 9 You learned that at some point? 9 ownership there was an affiliation between St. Thomas 10 Yes, at some point there -- I knew there 10 Hospital and STOPNC? was a relationship there. So because Wes was the, you 11 A. Yeah, I mean, I'm not an attorney. So I 11 know, chief strategy officer, president and CEO of the 12 know there's a relationship there. I know there's a 12 financial interest. But in my mind at that time, it 13 affiliates, and my, you know, kind of understanding of 13 the organization is that those were the joint was unaffiliated with our day-to-day operation. 14 14 15 15 Q. Did you tell the reporter that you were ventures. 16 Q. Including STOPNC? 16 going to be a board member of STOPNC in the near 17 17 A. future? 18 Q. Did you ever tell a news reporter that 18 A. No, nor was I asked about that. So I -- it STOPNC was unaffiliated with St. Thomas Hospital? 19 19 wasn't relevant at the time. 20 20 A. I did. MR. CHALOS: Why don't we go another 21 Who did you tell that to? 21 ten minutes or so and then we'll take Q. 22 A. I only gave one interview, and it was with 22 lunch. HealthLeaders Magazine. Well, I think I had an 23 23 (By Mr. Chalos) Did you tell any reporter 24 interview with maybe two, but that one was pretty 24 ever that the chief medical officer of St. Thomas 25 25 close to the event, and I did say that it was Hospital was a board member of STOPNC? Page 130 Page 132 1 A. I think you asked me that already and I 1 unaffiliated with St. Thomas Hospital. 2 O. Is that true? 2 said no. 3 3 Q. I asked you about a specific reporter. My Yes. A. 4 question now is more broad. Any reporter. 4 Q. As you sit here today, you believe that to 5 5 A. Oh, I apologize. Yeah. No. be true? A. Well, the context of the interview was 6 Q. Did you ever tell any reporter that you 6 7 7 about the response to the event. And so my -- my were soon to be a board member of STOPNC? characterization was that the hospital -- and I do 8 8 9 this because the hospital -- I had oversight of the 9 Q. Do you know whether anyone affiliated with 10 hospital operations, which were completely separate 10 St. Thomas Hospital ever told a reporter that St. Thomas Hospital's chief medical officer sat on the 11 from the operations or unaffiliated with the 11 operations of the STOPNC. And that was an incredibly board of STOPNC? 12 12 13 important point to make when giving the news coverage 13 A. I don't recall that ever happening. 14 at the time. 14 Q. Do you know whether anyone affiliated with 15 Q. Did you tell the reporter that the chief 15 St. Thomas Health ever told any reporter that its 16 medical officer of St. Thomas Hospital sat on the 16 chief financial officer was a board member of STOPNC? 17 board of STOPNC? 17 A. I don't recall that, no. 18 A. I don't think that ever came up as a part 18 Q. It's a never ending struggle to stay of the dialogue. I was -- my quote had to do with the organized in these depositions. 19 19 I'm going to hand you a backwards statement 20 operations and the day-to-day work that was going on 20 21 in the hospital was separate from and unaffiliated 21 document. We can straighten it out on a break. It's 22 22 with the day-to-day work that was going on in the Exhibit 220. And it is an October 17th, 2012 article 23 23 from the Nashville Tennessean. And the headline is 24 Q. So when you said unaffiliated, you didn't 24 "Worried callers take priority at St. Thomas clinic." 25 mean an ownership --25 And then the sub headline is "Clinic doesn't know

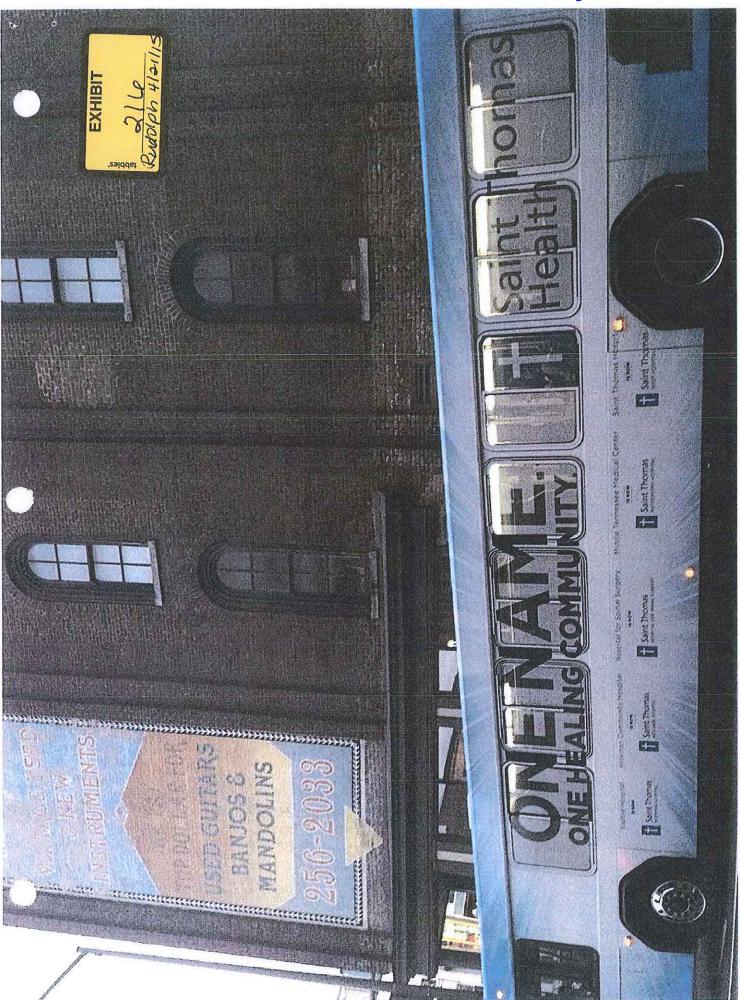
Page 221 Page 223 1 period, 2012 related to business? 1 much time as you need to read these. 2 A. No. 2 Okay. A. 3 (Exhibit 231 was marked for 3 This is a discussion about how the center, Q. 4 identification.) 4 meaning STOPNC, would be described in documents; 5 Q. (By Mr. Chalos) I've marked as Exhibit 231 5 right? 6 STE MDL 005358. It's a series of e-mails. The first 6 A. Right. 7 7 e-mail is from Scott Butler, Thursday, September 27th, And you were included in this discussion 8 2012, 11:11 a.m. to you and Dr. Batchelor, subject: 8 about the St. Thomas Health communications person, 9 STOPNC. The e-mail says, "After discussions with the 9 Rebecca Climer? 10 state and Culclasure, we will remain closed through 10 A. Yes. 11 next Wednesday, October 3rd." 11 Board members of STOPNC and a lawyer for Q. 12 Do you see that? 12 one or more of the organizations, Berry Holt; is that 13 Yes. A. 13 right? 14 And Dr. Batchelor responded, copying in 14 A. Yes. 15 you, responding to you and you copied in Craig Polkow 15 MR. SCHRAMEK: Objection to the form. 16 saying, "That's a good target date. I do think the 16 (By Mr. Chalos) Do you know who Berry Holt 17 boards need to okay the final decision to reopen after 17 represented in this time -- at this time? 18 we see what the situation is closer to that date." 18 I would -- no, I don't. 19 Do you see that? 19 Q. Did you know he was a lawyer? 20 A. Yes. 20 Yes, I do. 21 And then you forwarded that to Rebecca 21 And the discussion is about how to describe 22 Climer; is that right? 22 STOPNC in terms of its connection with other St. 23 A. Yes. 23 Thomas entities? 24 Why were you copied on Dr. -- I'm sorry --24 Yes. It was a decision on the description 25 Mr. Butler's e-mail? 25 of the center for concise and clear comment. Page 222 Page 224 1 A. I think you would have to ask Scott. 1 Q. Do you know what documents they're 2 2 However, I would -- was probably copied because we concerned about in this e-mail chain? were seeing patients in my hospital and there's a 3 3 A. I don't. 4 communication chain with the overall medical staff to 4 Q. I'll hand you what we've marked as 5 be informed of the situation. I wanted to know what 5 Exhibit 191. You can read as much of this as you 6 was going on. 6 need, but what I want to point you to is the first 7 Why would it matter to patient care whether 7 paragraph, last sentence. It says, "The center" --8 the clinic reopened or stayed closed? 8 meaning STOPNC -- "is an ambulatory neurosurgical 9 A. I think it -- what mattered to me about 9 surgery center licensed by the state of Tennessee and 10 patient care was the fact that we were starting to see 10 housed on the St. Thomas Hospital campus." 11 patients come in through the ER. It was an evolving 11 Do you see that? 12 situation. These people were very sick on the medical 12 A. Uh-huh (affirmative). Yes. 13 units. And so the idea is what is happening so that 13 Q. And is that the same as the language in 190 14 we can have clearer communication with whatever 14 that was agreed upon by the STOPNC board, the St. 15 audience needed to be informed. 15 Thomas Health communications person, you as CEO of St. 16 Why would the hospital need to know whether 16 Thomas and a lawyer from the Bradley Arant law firm? 17 the clinic was open or closed? 17 A. Yes, it's the same language. 18 A. I think it was just to, you know, be aware 18 Q. And this was Exhibit 191 a press release 19 of the facts of the situation. There was a lot of 19 that was sent out to the media in October of 2012? 20 speculation at that time. There was news reports 20 A. Yes. 21 going out. There was -- you know, to the best of my 21 (Exhibit 232 was marked for 22 ability, it was to keep facts circulating that were 22 identification.) 23 23 Q. (By Mr. Chalos) I'll hand you what we've 24 Q. I'll hand you what we've marked as 24 marked as Exhibit 232. Have you had a chance to 25 Exhibit 190. This is a series of e-mails. Take as 25 review this document?

A. Yes.  Q. So what we've marked as Exhibit 232 is  STE, MDD, 019140. It's a memorandum dated October the 2nd of 2012 from somebody named Cindy Williams. So  Do you see that?  A. Yes. Q. Do you know who Cindy Williams is? A. No. Q. Sho has at this time an e-mail address cwilliam@stfomas.oog. Does that tell you anything about where she worked? A. Yes. Q. Sho has not this time an e-mail address cwilliam@stfomas.oog. Does that tell you anything about where she worked? A. Yes. Q. What organization? St. Thomas Health? A. A res. She must work under the managed care department. Q. Of which organization? St. Thomas Hospital or St. Thomas Health? A. That wouldn'tthe e-mail address wouldn't tell me. The managed care department is today is a system department. So it would be innder St. Thomas Health? A. Yes. Q. And the letterhead here says "St. Thomas Health. Wilh you. For life. Right? A. Yes. Q. And she sent this memo to the managed care payor. Do you see that? A. Yes. Q. What does that mean? A. A managed care payor is a contracted payor with a Health erily. So it would be a payor that St. Thomas Health mould have a – a relationship with. Q. Quy, And she — the "el' line here is St. Thomas Health mould have a – a relationship with. Q. Quy, And she — the "el' line here is St. Thomas Bleath mould have a – a relationship with. Q. Quy, And she where the fell is make the St. Thomas Health mould have a – a relationship with. Q. Quy, And she where the fell is make the St. Thomas Health mould have a – a relationship with. Q. Quy, And she where the fell is make the St. Thomas Health system of managed care payor. Do you see that?  A. Yes. C. Thomas Health mould have a – a relationship with. Q. Quy, And she where the fell is make the St. Thomas Health mould have a – a relationship with. Q. Quy, And she where the fell is make the St. Thomas Health mould have a – a relationship with. Q. Quy, And she where the fell is make the St. Thomas Health system of managed care pressure of the line of inquiry.  M. R. CGIRADES: What entities		Page 225		Page 227
2 Q. And she goes on to say, 'In compliance with our greenment with our managed care payors, please the 2 do 2012 from somebody named Cindy Williams. So Do you see that?  7 Q. Do you know who Cittly Williams is?  8 A. No.  9 Q. Do you know who Cittly Williams is?  10 evilliam@gathomax.org. Does that tell you anything about where she worked?  11 A. Yes.  12 A. Yes. She must work under the managed care department.  13 or St. Thomas Health?  14 Q. Of which organization? St. Thomas Hospital or St. Thomas Health with great and time?  15 St. Thomas Health.  16 Q. And the letterhead here says 'St. Thomus  17 Health. With you, For life.'' Right?'  28 A. Yes.  29 Q. And she sent this memo to the managed care payor is a contracted payor with a Health entity. So it would be a payor that St.  16 Q. Okay. And she — the "es" line here is St.  17 Thomas Health wystem of managed care contracts.''  18 A. A managed care payor is a contracted payor with a Health entity. So it would be a payor that St.  19 Chay. And she sent this memo to the managed care payor. Do you see that?  10 Q. Okay. And she — the "es" line here is St.  11 Thomas Health system of managed care contracts.''  12 A. Yes.  13 A. Yes.  14 Q. Okay. And she — the "es" line here is St.  15 Thomas Health system of managed care contracts.''  16 M. Yes.  17 A. Yes.  18 Q. Who does that mean?  19 Q. Okay. And she — the "es" line here is St.  10 Do you see that?  21 LLC (STOPNC)" and there's has to Damaker. "STOPNC is an ambulatory surgery center, that falls under the st.  11 L. Clear the system of managed care contracts.''  12 A. Yes.  13 In contidate the st.  14 Contract where she says of the first of the memory of the first	1	A. Yes	1	release.
s STE_MDL_019140. It's a memorandum dated October of the 2nd of 2012 from somebody named Cindy Williams. Do you see that?  A. Yes. A. Yes. A. No. Q. Do you know who Cindy Williams is? A. No. Q. She has at this time an e-mail address or william@sthomas.org. Does that tell you anything about where she worked? A. Yes. She must work under the managed care department. Q. Of which organization? St. Thomas Hospital or St. Thomas Health? A. That wouldn't - the e-mail address wouldn't tell me. The managed care department is voiday is a system department. Q. And the letterhead here says "St. Thomas 1985 St. Thomas Itealth. With you. For life." Right? A. Yes. Q. Is that — was that the St. Thomas Health? A. Yes. Q. Is that — was that the St. Thomas Health? A. Yes, appears to be.  Page 226 Q. And she sent this memo to the managed care payor is a contracted payor with a letalth entity. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly. So it would be a payor that St. Thomas Health workly was a contracted payor with a letalth entity. So it would be a payor that St. Thomas Health workly was a contracted payor with a letalth entity. So it would be a payor that St. Thomas Health workly was a contracted payor with a letalth entity. So it would be a payor that St. Thomas Health workly was a contracted payor with a letalth entity. So it would be a payor that St. Thomas Health workly was a contracted payor with a letalth entity. So it would be a payor that St. Thomas Outpatient Neurosurgery Center, 1				
the 2nd of 2012 from somebody named Cindy Williams.  Do you see that?  A. Yes.  O. Do you know who Cindy Williams is?  A. No.  S. A. No.  O. She has at this time an e-mail address  ewilliam/gotthomas.org. Does that tell you anything about where she worked?  A. Yes. She must work under the managed care department.  O. Of which organization? St. Thomas Hospital or St. Thomas Headth.  O. Of which organization? St. Thomas Hospital or St. Thomas Headth.  O. A. That wouldn't the e-mail address  wouldn't tell me. The managed care department is today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system department. So it would be under today is a system of part today is a system of part today is a system of part today is a system of the today is a system of the today is a system of managed care of the managed care of the line of inquiry.  Page 226  De Q. And she sent this memo to the managed care payor is a contracted payor with a fleatth entity. So it would be a payor that St. Thomas Health system of managed care ontracts."  De Q. Okay, And of see that falls under the st. Thomas Health system of managed care contracts."  LLC (STOPNC)," and there is a tust D munder. "STOPNC is an unbulstory surgery occurr that falls under the st. Thomas Health system of managed care contracts."  A. Yes.  Q. What does tha			3	
5 Do you see that? 6 A. Yes. 7 Q. Do you know who Cincly Williams is? 8 A. No. 9 Q. She has at this time an e-mail address cwilliam@istrhemas.org. Does that tell you anything about where she workce? 10 cavilliam@istrhemas.org. Does that tell you anything about where she workce? 11 department. 12 A. Yes, She must work under the managed care department. 13 department. 14 Q. Of which organization? St. Thomas Hospital 15 or St. Thomas Health. 16 A. That wouldn'tthe te-mail address 17 wouldn't tell me. The managed care department is today is a system department. So it would be under 18 St. Thomas Health. 19 St. Thomas Health. 19 St. Thomas Health. 19 Q. And the letterhead here says "St. Thomas 19 A. Yes. 20 Q. Is that was that the St. Thomas Health 10 logo at that time? 21 d. Yes, appears to be.  22 Pagor. Do you see that? 23 A. Yes. 24 Q. Who did you speak with at Ascension or 25 A. A managed care payor is a confracted payor 26 with a Health entify. So it would be a payor that St. 27 Thomas Health would have a a relationship with. 28 Q. Okay, And she the "re" line here is St. 29 Thomas Belath would have a a relationship with. 29 Thomas Health would have a a relationship with. 20 Q. Do you see that? 21 LLC (STOPNC)," and there's a tust D musher. "STOPNC is an ambulatory surgery center that falls under the 29 R. Yes. 20 Q. Do you see that? 31 A. Yes. 32 Q. Do you see that? 42 M. St. Thomas Health would have a a relationship with. 43 Q. Okay. And she the "re" line here is St. 44 D. Okay. And she the "re" line here is St. 45 D. Okay. And she the "re" line here is St. 46 Q. Do you see that? 47 A. Yes. 48 Q. Who discove that falls under the 49 A. A managed care payor is a confracted payor 40 A. Yes. 41 C. Class Type the press release we marked as Exhibit 191? 42 Lact (STOPNC), "and there's a tust D number." "STOPNC is an ambulatory surgery center that falls under the 49 A. Yes. 40 Q. Do you see that? 41 A. Yes. 42 C. Do you see that? 43 A. Yes. 44 C. Lould only indered a start D number. "	4		4	- Common transfer to the control of
7 Q. Do you know who Cindy Williams is? 8 A. No. 9 Q. She has at this time an e-mail address cwilliam@athoms.org. Does that tell you anything about where she worker? 12 A. Yes, She must work under the managed care 13 department. 14 Q. Of which organization? St. Thomas Hospital 15 or St. Thomas Health? 16 A. That wouldn't - the e-mail address 17 wouldn't tell me. The managed care department is - 18 today is a system department. So it would be under 19 St. Thomas Health? 20 Q. And the letterhead here says "St. Thomas 21 Health. With you. For life," Right? 22 A. Yes. 23 Q. Is that - was that the St. Thomas Health 24 logo at that time? 25 A. Yes, appears to be.  Page 226 1 Q. And she sort this memo to the managed care 2 payor. Do you see that? 2 A. Yes. 3 Q. Who didy ou speak with at Ascension or 2 communications with anyone 2 with a Health entity. So it would be a payor that St. 3 A. Yes. 4 Q. What does that mean? 5 A. A managed care payor is a confracted payor 6 with a Health entity. So th would be a payor that St. 6 Q. Okay. And she - the "re" line here is St. 7 Thomas Health would have a - a relationship with. 8 Q. Okay. And she or this memo to the managed care 9 release for St. Thomas Outpatient Neurosurgery Center and she says in 10 the text of this memo, "Please find the attached press 11 release for St. Thomas Outpatient Neurosurgery Center and she says in 15 the text of this memo, "Please find the attached press 16 Q. Do you see that? 17 A. Yes. 18 Q. What does that mean that STOPNC is an 19 ambulatory surgery center that falls under the 19 St. Thomas Health system of managed care contracts? 10 Q. Do you see that? 11 A. Ouday. 12 A. I could only infer! Outr' - I don't 12 A. I could only infer! Outr' - I don't 12 A. I could only infer! Outr' - I don't 13 and better she are a contracts? 14 A. Yes. 15 A. Okay. 16 C. Do you see that? 17 A. Yes. 18 D. Do you see that? 19 C. Do you see that? 19 C. Do you see that? 10 C. Okay And she end the see is St. 11 Don't she with the see of the meninging periods. 12 D. Who	5	The state of the s	5	The section of the se
A. No. Q. She has at this time an e-mail address cwilliam@sthomas.org. Does that tell you anything about where she workced? A. Yes. She must work under the managed care department. Q. Of which organization? St. Thomas Hospital To or St. Thomas Health. A. That wouldn't the e-mail address Wouldn't tell me. The managed care department is today is a system department. So it would be under to today is a system department. So it would be under to today is a system department. So it would be under the Health. With you. For life." Right? A. Yes. Q. O. And the letterhead here says 'St. Thomas Health. With you. For life." Right? A. Yes. Q. D. Is that was that the St. Thomas Health goa that time? A. Yes, appears to be.  Page 226  Q. And she sent this memo to the managed care payor. Do you see that? A. Yes. Q. What does that mean? A. A managed care payor is a contracted payor with a Health critty. So it would be a payor that St. Thomas Health would have a a relationship with. Q. Okay. And she the "re" line here is St. Thomas Health would have a a relationship with. Q. Okay and she the "re" line here is St. Thomas Health would have a a relationship with. Q. Okay and she the "re" line here is St. Thomas Health would have a a relationship with. Q. O Oyou see that? A. Yes. Q. What does that mean? A. A managed care payor is a contracted payor with a Health critty. So it would be a payor that St. Thomas Health would have a a relationship with. Q. O Oyou see that? A. Okay. Thomas Health system of managed care contracts? A. Yes. Q. What does that mean that STOPNC is an ambulatory surgery center that falls under the St. Thomas Health system of managed care contracts? A. Yes. Q. What does that mean that STOPNC is an ambulatory surgery center that falls under the St. Thomas Health system of managed care contracts? A. Okay. A. Claud only fine! A	6		6	주 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이 이
9 Q. She has at this time an e-mail address william@asthomas.org. Does that fell you anything about where she worked? 11 about where she worked? 12 A. Yes, She must work under the managed care of the question. 13 department. 14 Q. Of which organization? St. Thomas Hospital 15 or St. Thomas Health? 15 or St. Thomas Health? 16 A. That wouldn't – the e-mail address wouldn't tell me. The managed care department is – to tody is a system department. So it would be under 19 St. Thomas Health. 19 St. Thomas Health. 19 St. Thomas Health with you. For life." Right? 20 Q. And the letterhead here says "St. Thomas 21 Health, With you. For life." Right? 22 A. Yes. 23 Q. Is that – was that the St. Thomas Health 24 logo at that time? 25 A. Yes, appears to be.  Page 226 1 Q. And she sent this memo to the managed care payor. Do you see that? 3 A. Yes. 4 Q. What does that mean? 5 A. A managed care payor is a contracted payor with a Health entity. So it would be a payor that St. Thomas Health would have a – a relationship with. Q. Okay, And she — the "re" line here is St. Thomas Blealth would have a – a relationship with. Q. Okay, And she — the "re" line here is St. Thomas Blealth would have a – a relationship with. Q. Okay, And she — the "re" line here is St. Thomas Health entity. So it would be a payor that St. Thomas Health would have a – a relationship with. Q. Okay, And she — the "re" line here is St. Thomas Health would have a – a relationship with. Q. Okay, And she — the "re" line here is St. Thomas Health would have a – a relationship with. Q. Okay, And she — the "re" line here is St. Thomas Health system of managed care contracts." A. Yes.  10 Do you see that? A. Yes. B. Q. What does that mean that STOPNC is an ambulatory surgery center that falls under the St. D. Oy on the proper of managed care contracts? A. Yes. C. Did you have any communications with anyone from Ascension following the time where you learned of the meningitis catastrophe? A. I reseal speaking with Ann Hendrich, who communicate with? A. I reseall speak	7	Q. Do you know who Cindy Williams is?	7	A. Yes.
cwilliam@stthomas.org. Does that tell you anything about where she worked?  1 A. Yes, She must work under the managed care department.  2 A. Yes, She must work under the managed care department.  3 A. That wouldn't – the e-mail address 16 A. That wouldn't – the e-mail address 17 wouldn't tell me. The managed care department is – today is a system department. So it would be under 18 today is a system department. So it would be under 19 St. Thomas Health. 19 Q. And the leterhead here says "St. Thomas 19 Health. With you. For life." Right? 20 Q. And the leterhead here says "St. Thomas 21 Health. With you. For life." Right? 22 A. Yes. 23 Q. Is that – was that the St. Thomas Health 24 logo at that time? 25 A. Yes, appears to be.  26 Pago 226  1 Q. And she sent this memo to the managed care expart of with a Health entity. So it would be a payor that St. 17 Thomas Ilealth would have a – a relationship with. 29 Q. Okay. And she – the "re" line here is St. 29 Thomas Health system of managed care contracts. 20 (Who else? 21 LLC (STOPIC)," and there's a tax ID number. "STOPNC is an ambulatory surgery center that fills under the St. 22 Q. Do you see that? 23 Q. Do you see that? 24 A. Yes. 25 A. Yes. 26 Q. Okay. And she – the "re" line here is St. 27 Thomas Ilealth would have a – a relationship with. 38 Q. Okay. And she – the "re" line here is St. 39 Thomas Ilealth would have a – a relationship with. 30 Q. And she sent this memo to the managed care every to the relevance of the line of inquiry, discussions at Ascension. Your claims have been dismissed against Ascension. No what's the relevance to the remaining pending claims in the lawsuit? 31 MR. CHALOS: It goes to the interaction between the various entities? 32 MR. CHALOS: Entities I'm asking about. 33 MR. CHALOS: Entities I'm asking about. 34 A. Yes. 35 Q. What does that mean that STOPNC is an ambulatory surgery center that fills under the St. 36 Q. Do you see that? 37 A. Yes. 38 Q. What does that mean that STOPNC is an ambulatory surgery center that fills under the St.	8	A. No.	8	Q. She said "our agreement." Who is she
about where she worked?  A. Yes. She must work under the managed care day department.  Q. Of which organization? St. Thomas Hospital  of St. Thomas Health?  A. That wouldn't the e-mail address  wouldn't tell me. The managed care department is today is a system department. So it would be under  St. Thomas Health.  Q. And the letterhead here says "St. Thomas  St. Thomas Health.  Q. And the letterhead here says "St. Thomas  Page 226  A. Yes.  Q. And the letterhead here says "St. Thomas  Leath With you. For life." Right?  A. Yes.  Q. And the letterhead here says "St. Thomas  Leath With you. For life." Right?  A. Yes.  Q. Okay. And she was that the St. Thomas Health  Logo at that time?  A. Yes, appears to be.  Page 226  Q. And she sort this memo to the managed care  payor. Do you see that?  A. Yes.  Q. What does that mean?  Thomas Health would have a - a relationship with.  Q. Okay. And she - the "re" line here is St.  Thomas Health would have a - a relationship with.  Q. Okay. And she care this immo to the managed care contracts."  A. A managed care payor is a contracted payor  for with a Health entity. So it would be a payor that St.  Thomas Health would have a - a relationship with.  Q. Okay. And she care this line of uncettioning.  Q. Who else?  MR. SCHRAMEK: Can I ask the relevance of this line of questioning.  Q. (By Mr. Chalos) I'm asking who else you spoke with.  MR. SCHRAMEK: And I'm asking for the relevance of the line of inquiry, discussions at Ascension. Your claims have been dismissed against Ascension. So what's the relevance to the remaining pending claims in the lawsuit?  MR. CHALOS: Entities I'm asking about ambulatory surgery center that fills under the St.  A. Could any have a payor list and payor and st.  MR. SCHRAMEK: What entities?  MR. CHALOS: Entities I'm asking about and beautiful than there's managed care contracts?  A. Could any first in the leval of the memory appears to the contrac	9	Q. She has at this time an e-mail address	9	
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	Page 261		Page 263
1	and the time is 4:30 p.m.	1	informing all media that the surgery center was
2	(A recess was taken.)	2	independent and unaffiliated with St. Thomas
3	VIDEOGRAPHER: We're back on the	3	Hospital,"
4	record and the time is 4:32 p.m.	4	Do you see that?
5	Q. (By Mr. Chalos) Okay. The first e-mail in	5	A. Yes.
6	Exhibit 160 is on the page that ends in 995. It's	6	Q. And he says, "In the Tennessean, writer
7	from Dr. Lanford to you and Dr. Schatzlein	7	Josh Rogers e-mailed us and said, quote, St. Thomas is
8	Schatzlein; right?	8	trying to distance themselves from you by saying they
9	A. Oh, I didn't see the backside. I	9	are independent even though their name is on the
10	apologize. I only read the front side.	10	corporation documents," closed quote. Do you see
11	Q. That's okay. No problem.	11	that?
12	A. Can I just have one second?	12	A. Yes.
13	<ol> <li>Absolutely. Take as much time as you need.</li> </ol>	13	Q. Is Josh Rogers the Tennessean reporter you
14	A. Okay.	14	spoke with?
15	Q. Okay. So the first e-mail, Exhibit 160, is	15	A. I don't recall who I spoke with at the
16	an e-mail from Dr. Lanford to you.	16	Tennessean. The quote, St. Thomas is trying to
17	A. Uh-huh (affirmative).	17	distance, you know, I represented St. Thomas Hospital,
18	Q. And he sent it also to Dr. Schatzlein; is	18	and I think that is important. So I this I'm
19	that right?	19	trying to recall this series of events, but I you
20	A. Yes.	20	know, I'm happy to answer your questions. I'm not
21	Q. The subject line is "Concerns"?	21	exactly sure what you're asking.
22	A. Yes.	22	Q. My question was: Was Josh Rogers the
23	Q. Okay. And he said, looking at the third	23	reporter you spoke with?
24	line there I'm sorry third sentence. "In our	24	A. No. I don't recall.
25	STOPNC emergency board meeting at St. Thomas, you made	25	Q. Okay. He goes on to say, "In fact, most of
	Page 262		Page 264
1	it very clear that you wanted to, quote, be the	1	us have seen" no. I'm sorry. Let me back up.
2	buffalo, end quote, in this event and brave the storms	2	"In HealthLeaders magazine, it was stated
3	buffalo, end quote, in this event and brave the storms ahead together." You see that?	2 3	"In HealthLeaders magazine, it was stated that STOPNC was, quote, not affiliated with the
3	ahead together." You see that?  A. Yes.  Q. Do you know what he's talking about there?	3	that STOPNC was, quote, not affiliated with the hospital, closed quote, an, open quote, unaffiliated clinic, closed quote, and a, quote, similarly named
3 4	<ul><li>ahead together." You see that?</li><li>A. Yes.</li><li>Q. Do you know what he's talking about there?</li><li>A. I don't recall that. I read that twice and</li></ul>	3 4 5 6	that STOPNC was, quote, not affiliated with the hospital, closed quote, an, open quote, unaffiliated clinic, closed quote, and a, quote, similarly named but unaffiliated clinic," closed quote. Do you see
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	Page 265		Page 267
1	A. Yes.	1	and with the Ascension communication folks on media
2	Q. And he goes on to say, "Until your arrival,	2	relations."
3	the administrator at St. Thomas Hospital has always	3	You see that?
4	been on the board at STOPNC." Do you see that?	4	A. Yes.
5	A. Yes.	5	Q. Is that true?
6	Q. Is that last sentence true?	6	A. Is that true?
7	A. I I wouldn't know.	7	Q. Yeah. Was was Dr. Schatzlein working
8	Q. Next paragraph, he says, "The Howell Allen	8	with Rebecca Climer and with the Ascension
9	Clinic has had a very long and successful partnership	9	communication folks on media relations?
10	with St. Thomas Hospital"; is that true?	10	A. I
11	A. I believe the Howell Allen Clinic, the	11	MR. SCHRAMEK: Object to the form. I
12	physicians have had a very long and successful	12	mean, if you know.
13	partnership with the hospital with regard to care,	13	THE WITNESS: Yeah, I don't know.
14	care of our patients and programming that has gone on.	14	Q. (By Mr. Chalos) You can say you don't
15	So, yes, I believe that to be true.	15	know.
16	Q. And Dr. Lanford goes on to say, "We have	16	A. Yeah, I don't know.
17	been disappointed at your insistence that we are a,	17	Q. Well, communication between you and
18	quote, unaffiliated clinic with no connections or	18	Dr. Schatzlein during this time period was very
19	history. Your time here has been brief, but we can	19	important; right?
20	guarantee you that the medical staff at St. Thomas	20	A. Yes.
21	doesn't feel like we are a, quote, unaffiliated	21	Q. And you're telling me as you sit here today
22	partner."	22	you don't know whether he was working with Ascension
23	Do you see that?	23	communication folks on media relations?
24	A. Yes.	24	A. I'm sitting here today you asked me if
25	Q. Was his statement that the medical staff at	25	that was true, and I'm saying that I my
	Page 266		Page 268
		1	Paye 200
1	St. Thomas doesn't feel like we're an unaffiliated	1	communication chain of command was to Mike. That he
1 2		1 2	
800	St. Thomas doesn't feel like we're an unaffiliated		communication chain of command was to Mike. That he states that he has been working with Rebecca Climer and the Ascension communications folks. I have to
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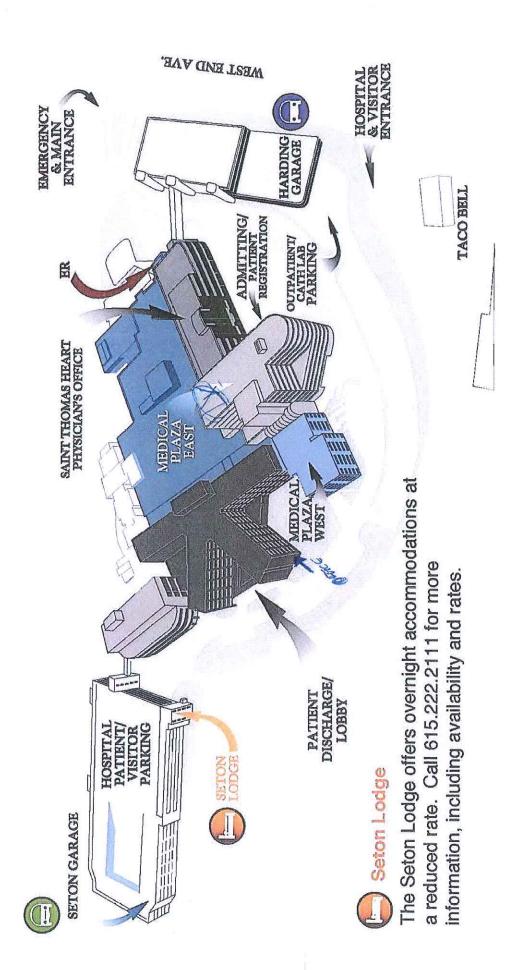


# ONE HEALING COMMUNITY

+ Saint Thomas Health

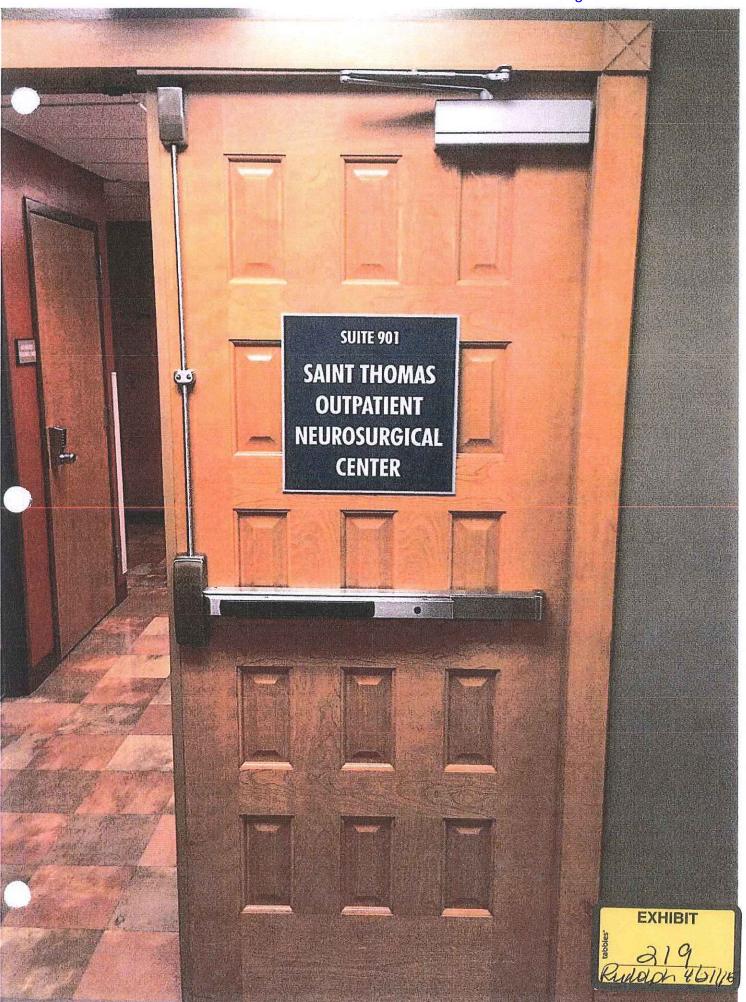
MIDTOWN HOSPITAL - RUTHERFORD HOSPITAL - WEST HOSPITAL HICKMAN HOSPITAL - HOSPITAL FOR SPINAL SURGERY

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### Case 1:13-md-02419-RWZ Document 2820-17 Filed 04/20/16 Page 16 of 21

From:

AJ Buse(ajbuse@stthomas.org)

To:

Mandy Lauer; Joe Hagan; Rebecca Climer; Ridgway, Corey; Donna Nave; 'Tank, Trese'

CC:

BCC:

Subject:

HG Ctr for Spinal Srgry physician directory

Sent:

12/29/2009 01:59:33 PM -0600 (CST) Attachments; Burrus, Daniel.jpg; Hopp, Stanley.jpg; Mackey, Edward.jpg; Stahlman, Gray.jpg; OShaughnessy, Brian.jpg;

### Mandy,

### Thanks for the info.

Below is a list of the Center for Spinal Surgery physicians we would like to sponsor so their profiles are free to view on the HealthGrades site.

I have also attached all of the physicians' headshots to go with their profiles.

Please let me know if there is anything else you need from me.

### Spine surgeons from the Howell-Allen Clinic:

Dr. Everette Howell

Dr. Vaughan Allen

Dr. Timothy Schoettle

Dr. Gregory Lanford Dr. Steven Abram

Dr. Scott Standard

Dr. Carl Hampf

Dr. Jason Hubbard

Dr. Paul McCombs

Dr. John Spooner

Dr. Brian O'Shaughnessy

### Spine surgeons from Tennessee Orthopaedic Alliance:

Daniel S. Burrus, M.D. Stanley G. Hopp, M.D.

Edward S. Mackey, M.D.

Gray C. Stahlman, M.D.

Please let me know when these profiles are ready and available as free for consumers to view.

### THANKS!

### A.J. Busé

STHS Marketing Specialist Neurosciences and Orthopedics p: 615/284-8216 | c: 615/414-3940

e: ajbuse@stthomas.org

From: Mandy Lauer < mlauer@healthgrades.com >

Date: Mon, 28 Dec 2009 13:34:11 -0700

To: "A.J. Buse" <a jbuse@stthomas.org>

Subject: RE: Updated physician directory... A few other things

Click on this link and you will find many Saint Thomas physicians that are currently sponsored. You can click on their names to view their profiles.

http://www.healthgrades.com/consumer/index.cfm?

STE\_MDL\_019229

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### fuseaction=mod&modtype=prc&modact=prc\_search\_results&radius=25&specialty=7&state=tn&city=nashville&viewallipac=1

In order to activate a physician I need their first and last name, their specialty and their office/practice location. If the list is less than 50 physicians than you can send the list to me by email, a Word or Excel doc. The additional info in the profile can be added or updated later. The highest value of this program is making the profiles free so that patients easily find them online.

We bill once per quarter. If I activate the new docs before January you won't get billed until April.

Let me know if you have more questions. Thanks, Mandy

From: AJ Buse [mailto:ajbuse@stthomas.org]
Sent: Monday, December 28, 2009 12:49 PM
To: Mandy Lauer
Subject: Re: Updated physician directory... A few other things

Cool.

Is there a "free" doc on your web site now that I can see so I know what information to include? Or do you have a specific format I should follow for that information? Is email the best way for me to submit this to you? What is the process for billing?

THANKS!

### A.J. Busé

STHS Marketing Specialist Neurosciences and Orthopedics p: 615/284-8216 | c: 615/414-3940 e: albuse@stthomas.org

From: Mandy Lauer <<u>mlauer@healthgrades.com</u>>
Date: Mon, 28 Dec 2009 12:16:33 -0700
To: "A.J. Buse" <<u>ajbuse@stthomas.org</u>>
Cc: 'Joe Hagan' <<u>ishagan@stthomas.org</u>>
Subject: RE: Updated physician directory... A few other things

A.J.

The cost to sponsor is \$182.00 per doc/per year. Sponsorship means that the physician's information will go from a "buy" report (12.95 for consumer) to "free."

I'll just wait until I get the list from you.

Thanks, Mandy

From: Mandy Lauer < mlauer@healthgrades.com >

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STE\_MDL\_019230

Date: Mon, 28 Dec 2009 11:46:18 -0700
To: "A.J. Buse" <a href="mailto:ajbuse@stthomas.org">ajbuse@stthomas.org</a>
Subject: FW: Updated physician directory... A few other things

HI A.J.

I can help you with activating your Spinal Surgery physicians so that they have free profiles on our website. Are the physicians that you would like to sponsor listed in the PDF that Joe sent? How many physicians would you like to sponsor? I can activate them today so that they are free tomorrow.

Thanks, Mandy

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STE\_MDL\_019231 '

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From:

Rudolph, Dawn(/O=APPTIXHEALTH/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DRUDOL01)

To:

Scott Butler

CC: BCC:

dawn.rudolph@stthomas.org

Subject:

RE: Board meeting

Sent:

09/24/2012 04:13:00 PM -0500 (CDT)

Attachments:

Please provide me a detailed listing of activities on your end leading up to our call today. Thanks

### Dawn Rudolph

President & CEO | Saint Thomas Hospital | 4220 Harding Road | Nashville, TN 37205

Office: 615 222-6590 | Cell: 615 479-5555

From: Scott Butler [mailto:sbutler@howellallen.com]

Sent: Monday, September 24, 2012 3:25 PM To: Batchelor, Dr. Dale; Rudolph, Dawn

Cc: Gregory Lanford, Dr. Subject: Board meeting

We need to have a STOPNC board meeting to discuss the next steps. Dr. Lanford can do a conference call at 7 AM tomorrow or a meeting at St Thomas at 4 PM tomorrow. Let me know what works best for both of you.



From:

dawn.rudolph@stthomas.org(dawn.rudolph@stthomas.org)

To:

Schatzlein, Mike

CC: BCC:

BCC: Subject:

Re: STOPNC

Sent:

10/08/2012 04:20:59 AM -0500 (CDT)

Attachments:

Got it

Dawn Rudolph Saint Thomas Hospital

On Oct 7, 2012, at 11:47 PM, "Schatzlein, Mike" <Mike.Schatzlein@stthomas.org> wrote:

- > We have some direction from the meeting last evening.
- > I said I thought we could get the other STOPNC board members to do what some of the AH folks want, If not, let me know.
- > John Glaudemans and Ziad Haydar would like to see the logs and scripts and letters from all of our patient contact.
- > We are to call all patients again to see how they are, express our concern, convey the latest from CDC, and convey info regarding where they can get the latest on the evolving situation (i.e. CDC web site). We should know whether they have been to our ERs when we call. We should use a script, that should be approved by Chris McCoy. We should log and record these calls, and keep trying until we get 100 percent. Anybody who hasn't been seen and is not completely healthy should be urged to go to nearest ER. We should ask and note what, if any, follow up each patient has had for a spreadsheet Ziad is maintaining. If STOPNC doesn't have people available and qualified to make these calls, we should provide some. The theory here is that we have a moral obligation to see that each patient has the latest information, and encourage them to follow up.
- > We should send return receipt letters to every patient with the same info as above. Chris should approve these, too.
- > Jon wants to know who the CDC epidemiologist is and what he/she is doing. We may inform the epidemiologist about our calls and letters.
- > Might be a good idea for Dr. Latham to call Ziad.
- > I'm just using email to avoid waking you up. We can talk tomorrow.
- > Mike Schatzlein, M.D.
- > President and CEO, Saint Thomas Health
- > Nashville/Birmingham Ministry Market Leader,
- > Ascension Health



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From:

Rudolph, Dawn(dawn.rudolph@stthomas.org)

To:

Climer, Rebecca

CC:

Anness, Nancy; Pope, Greg

BCC:

Anti-fungal Medication Costs

Subject: Sent:

11/17/2012 07:20:35 AM -0600 (CST)

Attachments:

Good morning,

We have need an effort to coordinate an ask to Pfizer or Sandoz for relief in these antifungals. Who can help me with this? Between Michigan and Tennessee, I would project a million dollars in these drugs. Just for our inpatients, we have costs of 500K.

Can we find contacts? Thanks.

### Dawn Rudolph

President & CEO | Saint Thomas Hospital | 4220 Harding Road | Nashville, TN 37205

Office: 615 222-6590 | 🧠

